

# Community Connections



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**For people returning to  
Ontario and Wayne Counties  
from prison and jail**



**2557 State Route 21  
Canandaigua, NY 14424  
Outreach Department  
585-394-8260  
<http://owwl.org>**

# Community Connections

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is intended to let people returning to Ontario and Wayne counties from prison or jail know where to find help. We have tried to provide the latest information on all the services listed, however, addresses, telephone numbers, and websites may change.

There are 25 public libraries in Ontario and Wayne Counties which contain books and other educational materials to borrow for free. Libraries offer free Internet access and job information materials. Some libraries have resume writing and word processing software for in-house use.

Call Pioneer Library System at 585-394-8260 for the name of the public library nearest you.

<http://owwl.org>

**What is 2-1-1?** This free, confidential three digit phone number, available 24 hours a day, everyday, connects you to a local call center with specialists trained to provide you information and referrals to human services that best address your needs.

Need Help Now? Trained call counselors help you find answers to non-emergency questions by directing you to the most appropriate service providers for your needs. 2-1-1 offers referrals for emergency food, shelter, clothing, crisis counseling, substance abuse issues, employment, financial and legal issues, physical and mental health needs, and more. If you need help, just ask! Call 2-1-1 or 1-877-356-9211, accessible 24 hours a day, seven days a week, including holidays, with Spanish-speaking call counselors and Language Line Translation Services available.

# **Where Do I Start?**

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Service Area Codes:

O = Ontario County

W = Wayne County

NYS = New York State

WNY = Western New York

# Counseling

(See also Substance Abuse)

## Association for the Blind & Visually Impaired - ABVI (Goodwill Industries of Greater Rochester, Inc.) (O,W)

Administrative Office  
422 S. Clinton Ave.  
Rochester, NY 14621  
585-232-1111  
[www.abvi-goodwill.org](http://www.abvi-goodwill.org)

Provides a full range of vision rehabilitation and employment and training services to people who are blind or visually impaired.

## Action for a Better Community (ABC) (O)

550 East Main St.  
Rochester, NY  
<http://www.abcinfo.org/>

Programs that encourage, support, and develop self-sufficiency among low-income families. Three divisions: Head Start, Employment and Economic Development, and Community Services.

## Catholic Charities (O,W)

of the Finger Lakes	of Wayne County
94 Exchange St.	1141 E. Union St.
Geneva, NY 14456	Newark, NY 14513
315-789-2686	315-331-4867
<a href="http://www.catholiccharitiesfl.org">www.catholiccharitiesfl.org</a>	

Counseling for individuals and families regardless of religious affiliation. Information on emergency housing.

## DePaul Gambler's Treatment Program (O,W)

339 East Ave.  
Rochester, NY 14604  
585-426-8000

Help for people whose gambling has gotten out of control.

## Family Budget & Parenting Education Programs (O,W)

Cooperative Extension Center	
480 N. Main St.	1581 Rte. 88 North
Canandaigua, NY 14424	Newark, NY 14513
585-394-3977 ext. 409 or 425	315-331-8415
<a href="http://counties.cce.cornell.edu">http://counties.cce.cornell.edu</a>	

One-on-one education with a trained volunteer.  
Parenting skills programs for families with children birth to school age available from the Canandaigua office.

## Family Counseling Service (O,W)

Main Office:  
671 South Exchange St.  
Geneva, NY 14456  
315-789-2613  
1-877-789-2613 (toll free)

Branch Offices:  
Canandaigua, 585-394-8220 or 394-8295  
Newark, 315-331-8494 or 331-8493  
Sodus, 315-483-2285  
[www.fcsfl.org](http://www.fcsfl.org)

General counseling; intrafamilial/extrafamilial sexual abuse treatment program; employee assistance programs; domestic violence/safe home program; Hispanic youth program.

## Ontario County Mental Health Center (O)

3019 County Complex Dr.  
Canandaigua, NY 14424  
585-396-4363 OR  
83 Seneca St.  
Geneva, NY 14456  
315-789-6706 (Open Thursday & Friday only)  
[http://www.co.ontario.ny.us/mental\\_health/](http://www.co.ontario.ny.us/mental_health/)

Therapy, court evaluations, mental health assessments, consultations.

**Rape & Abuse Crisis Service of the  
Finger Lakes, Inc.**

(O)

150 Castle St.  
Geneva, NY 14456  
315-781-1093  
HOTLINE 1-800-247-7273

Free confidential services to survivors of rape, sexual assault, abuse and domestic violence, and their families. Short term counseling; Spanish speaking staff.

**Victim Resource Center**

(W)

132 Harrison St.  
Newark, NY 14513  
315-331-1171  
HOTLINE 1-800-456-1172

Crisis intervention for sexual assault victims and their families.  
Individual counseling.

**Wayne Behavioral Health Network**

(W)

1519 Nye Rd.  
Lyons, NY 14489  
315-946-5722  
<http://www.co.wayne.ny.us/Departments/depts.htm>

Counseling for individuals experiencing stress, depression for adjustment problems. Several specialized counseling groups. Mental Health Clinic, individual, group, and family therapy, crisis intervention, and substance abuse services.  
Bilingual staff (Spanish).

# Education

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**Adult Literacy Education Program**

(O,W)

Finger Lakes Community College  
4355 Lakeshore Dr.  
Canandaigua, NY 14424  
585-394-3500, Ext. 7431  
<http://www.fingerlakes.edu>

Sites in Canandaigua, Geneva, and Newark.

Adult Basic Education (ABE); High School Equivalency (GED); GED on TV; and English as a Second Language (ESL).

**Career Resource Centers**

(O,W)

5263 Parkside Dr.  
Canandaigua, NY 14424

Arcadia Building  
121 Drumlin Court  
Newark, NY 14513  
<http://www.wflboces.org>

Call 800-527-1765. All sites provide continuing education in various fields. A service of Wayne-Finger Lakes BOCES.

**Child & Family Resources, Inc. - Geneva Center** (O)

41 Lewis St., Suite 103  
Geneva, NY 14456  
315-781-1491

Parent education and support. Referrals for emergency services. Parenting classes, referrals and information for persons seeking child care. Training for child care providers.  
Play groups (preschool).

Healthy Families Program. Home visits are made to promote healthy families and their growth. Must be prenatal mom or parents of newborns to qualify.

**East Bloomfield GRASP Program (O,W)**

East Bloomfield Central School  
45 Maple Ave., PO Box 220  
Bloomfield, NY 14469  
585-657-7070

Home study pre-GED and Adult Basic Education (ABE) program that operates year round. Self paced. A reading level of at least 8<sup>th</sup> grade is required. Free service.

**Even Start Family Literacy Program (W)**

6264 Rt. 88, PO Box 220  
Sodus, NY 14551  
315-483-5294

Program for parents of children birth to age 8, that live in Lyons, Sodus, or North Rose-Wolcott School District, wanting to prepare their children for school. Also, programs for parents to improve their education or work towards a GED.

**Family Education Center (Wayne County Action Program) (W)**

28 Canal St.  
Lyons, NY 14489  
315-946-1259  
<http://www.waynecap.org>

Family and parent education classes, adult education support, transitional services including jail to home, emergency services. Head Start Program; Parent Support Connection; Foster Grandparent Program.

**Finger Lakes Community College (O,W)**

4355 Lakeshore Drive  
Canandaigua, NY 14424  
585-394-3500  
<http://www.fingerlakes.edu>

Community College offering two-year associate degrees. ABE/GED programs, high school equivalency, ESL classes.

**Finger Lakes Works: NYS Dept. of Labor (O,W)**

One Stop Center  
70 Elizabeth Blackwell St.  
P. O. Box 1186  
Geneva, NY 14456  
315-789-177  
M-F, 8:30 a.m. -4:30 p.m.

Resource Room  
3010 County Complex Dr.  
Canandaigua, NY 14424  
585-396-4020  
M-F, 8 a.m. -5 p.m.

One Stop Center  
1519 Nye Rd., Suite 600  
Lyons, NY 14489  
315-946-7270  
M-F, 8:30 a.m. - 5 p.m.

<http://www.fingerlakesworks.com/>

One-Stop Centers and Affiliates that provide job search assistance and workshops, vocational counseling, occupational testing, referral to skill training, Civil Service exam announcements, on-the-job training; youth employment, and funding for vocational training.

**Head Start (O,W)**

400 W. North St.  
Geneva, NY 14456  
315-781-4104  
<http://www.nysheadstart.org>

7190 Ridge Rd. East  
Sodus, NY 14551  
315-483-2325

Child development program for preschool children and their families. First choice for acceptance is given to children of low income families.

## Literacy Volunteers

(O,W)

Literacy Volunteers  
of Ontario County  
208 South Main St.  
Canandaigua, NY 14424  
585-396-1686

Literacy Volunteers  
of Wayne County  
12 Canal St.  
Lyons, NY 14489  
315-946-5333

<http://www.literacyvoc.org>  
<http://www.redsuspenders.com/~lvwayne/>

Free individualized reading and English as a second language (ESL) help for adults. Wayne County also offers a program for migrant farm workers. Bilingual staff (Spanish).

## Public Libraries

(O,W)

There are 25 public libraries in Ontario and Wayne Counties which contain books and other educational materials to borrow for free. Libraries offer free Internet access and job information materials. Some libraries have resume writing and word processing software for in-house use.

Call Pioneer Library System at 585-394-8260 for the name of the public library nearest you.

<http://owwl.org>

## Wayne County Action Program (Parent Support Connections of Wayne County)

(W)

159 Montezuma St.  
Lyons, NY 14489  
315-946-7530

<http://www.waynecap.org>

Provides support, education and information for any parent experiencing frustration in parenting, developmentally disabled parents, court recommended parenting classes, confidential peer support groups for teen parents and for parents of children with Attention Deficit Disorder.

## Wayne-Finger Lakes BOCES

(O,W)

131 Drumlin Court  
Eisenhower Building  
Newark, NY 14513  
315-332-7400  
<http://www.wflboces.org>

Vocational educational programs for high school students and adults in computer/business training; health services; technical trades; personal services; metal trades; agriculture/conservation; automotive; and construction/remodeling.  
GED/ESL classes.

For information about Adult Literacy programs call:

Canandaigua office  
800-527-1765

# Food and Clothing

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## Center of Concern, Inc.

(O)

58 Avenue D  
Geneva, NY 14456  
315-789-1117

Food pantry: M-F, 10 a.m. - 1 p.m.  
Store front hours: M-F 10 a.m. - 3 p.m.  
and Sat 10 a.m. - 12:30 p.m.

Drop in center; information and referral. Operates store front thrift shop of low-priced used clothing, furniture, appliances, food for those who show proof of need.

## Catholic Charities

(O)

of the Finger Lakes  
94 Exchange St.  
Geneva, NY 14456  
315-789-2686

<http://www.catholiccharitiesfl.org>

Emergency referrals; food stamps pre-screening; nutrition outreach.

**Community Clothing Center (W)**

12019 Main St.  
Wolcott, NY 14590  
315-331-4867

Food pantry, emergency assistance, and assistance for homeless families.

**Finger Lakes WIC (O,W)  
(Women, Infant, and Children Program)**

79 S. Main St., Canandaigua, NY 14424  
585-394-9240  
Toll Free: 1-888-942-6886  
<http://www.nyhealth.gov/prevention/nutrition/wic/index.htm>

Provides food checks to buy foods high in nutrients needed for growth, development and general health. For eligible women (pregnant, postpartum and breast-feeding), infants and children under five years of age.

**Geneva Community Lunch Program (O)**

First United Methodist Church  
340 Main St., Geneva, NY 14456  
315-789-6550

Provides free, hot meal to anyone in need. Monday-Friday at the Methodist Church from 11:30 a.m. - 12:15 p.m. Walk-ins welcome. Affiliated with Catholic Charities of the Finger Lakes.

**Gleaners Community Kitchen (O)**

St. John's Episcopal Church  
183 N. Main St.  
Canandaigua, NY 14424  
585-394-4818

Serves lunch from 12:00-12:30, Monday-Friday for those who are hungry or lonely.

**Ontario County Dept. of Social Services (O)**

3010 County Complex Dr. 83 Seneca St.  
Canandaigua, NY 14424 Geneva, NY 14456  
585-396-4060 315-789-2841 or  
315-789-1767

[http://www.co.ontario.ny.us/social\\_services/](http://www.co.ontario.ny.us/social_services/)

Administration of food stamps program and emergency assistance.

**Ontario County Nutrition Program for the Elderly (O)**

Office for the Aging  
3010 County Complex Dr.,  
Canandaigua, NY 14424  
585-396-4040

<http://www.co.ontario.ny.us/Aging/>

Provides group and home delivered meals at various locations within Ontario County. Requirements: Ontario County resident and over age 60 or the spouse of someone over 60.

**Salvation Army (O,W)**

Salvation Army/Ontario County  
110 Saltonstall St., PO Box 510 41 North St., PO Box 532  
Canandaigua, NY 14424 Geneva, NY 14456  
585-394-6968 315-789-1055

Salvation Army/Wayne County Services Unit.

Local contact numbers:

Lyons	315-946-5722	Red Creek	315-594-8287
Macedon	315-986-2080	Sodus	315-483-5249
Marion	315-926-4370	Walworth	315-926-4370
Newark	315-331-0485	Williamson	315-524-7188

Short-term emergency services: food, clothing, overnight shelter, medications, fuel.

**Salvation Army Thrift Stores (O,W)**

136 S. Main St., Canandaigua, NY 14424 585-394-3531  
235 Murray Street, Newark, NY 14513 315-331-3821

**Wayne County Action Program (Wayne CAP) (W)**

159 Montezuma St.  
Lyons, NY 14489  
315-946-7530  
<http://www.waynecap.org>

Food bank, weatherization program. Call for details on Transitional Housing Program.

**Wayne County Dept. of Aging and Youth (W)**

1519 Nye Rd., Suite 300  
Lyons, NY 14489  
315-946-5624  
<http://www.co.wayne.ny.us/Departments/AgeYouth/ageyouth.htm>

9:30 a.m. - 1:30 p.m. Social, educational, and nutritional programs offered. Noontime meals at six nutrition sites. Reservations needed. Requirement: Over age 60 or spouse over age 60.

**Wayne County Dept. of Social Services (W)**

77 Water St.  
Lyons, NY 14489  
315-946-4881  
<http://www.co.wayne.ny.us/Departments/dss/dss.htm>

Administration of food stamp program. Family and children's services. Low cost health insurance. Emergency help. Bilingual staff (Spanish).

**Wayne County Rural Ministry—  
Come-Unity Center, Inc. (W)**

4170 E. Main St.  
Williamson, NY 14589  
315-589-8105

Companionship and help for those in need. Food cupboard, clothing and household goods, free hot lunch. Emergency funding: fuel and rent. (when available)

## **Health Concerns**

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**AIDS/HIV Counseling and Testing Hotline (WNY)**

N.Y.S. Dept. of Health  
335 E. Main St.  
Rochester, NY 14604  
585-423-8081  
Hotline 1-800-962-5063

Testing available in Wayne and Ontario Counties. Call hotline number to make an appointment.

<http://www.health.state.ny.us/diseases/aids/index.htm>

New York State offers free and anonymous HIV counseling and testing – includes oral HIV test.

**AIDS Rochester, Inc. (O,W)**

1350 University Ave.  
Rochester, NY 14607  
585-442-2220  
800-437-0157

605 W. Washington St.  
Geneva, NY 14456  
315-781-6303  
800-422-0282

<http://www.aidsrochester.org>

Support for people impacted by the HIV disease, their family members and loved ones.

**American Red Cross****(O,W)**

Finger Lakes Chapter  
83 West Bayard St.  
Seneca Falls, NY 13148  
315-789-1522

Wayne County Chapter  
400 S. Main St.  
Newark, NY 14513  
315-331-3783

<http://www.redcrossfingerlakes.org>  
Emergency services and referrals

**Birthright****(O,W)**

221 High St., PO Box 641  
Victor, NY 14564  
585-924-1990  
M 2-4, T 1-3, W 1-3

2008 Ridge Rd., PO Box 474  
Ontario, NY 14519  
315-524-2120

Toll free, 24-hr. hotline: 1-800-550-4900  
<http://www.birthright.org>

Pregnancy testing, confidential counseling, community resource information for those seeking an alternative to abortion. Spanish speaking staff members.

**Clifton Springs Hospital****(O,W)**

2 Coulter Rd.  
Clifton Springs, NY 14432  
315-462-9561

<http://www.cliftonspringshospital.org>

Outpatient & inpatient medical services. 24-hr. emergency service.

**East Hill Family Medical, Inc.****(O,W)**

Family Planning Sites  
Wayne County:  
5019 Main St.  
North Rose, NY 14516  
315-587-0003  
T 10 a.m. – 6 p.m.

Seneca County:  
367 E. Main St.  
Waterloo, NY 13165  
315-539-0580  
M & Th 8:30 a.m. – 7 p.m.  
W 8:30 a.m. – 2 p.m.

Pediatrics  
13 N. Fulton St.  
Auburn, NY 13021  
315-255-1171  
Mon - Sat 8:30 a.m. - 4:30 p.m.

Adult, Womens' Health  
and Dental  
Metcalf Plaza  
144 Genesee St., Suite 201  
Auburn, NY  
315-253-8477

<http://www.easthillmedical.com>

Breast and pelvic exams, birth control, treatment for sexually transmitted diseases, confidential HIV testing, pregnancy testing.

**F. F. Thompson Hospital****(O,parts of W)**

350 Parish St.  
Canandaigua, NY 14424  
585-396-6000  
<http://www.thompsonhealth.com>

Outpatient & inpatient medical services. Facilitated enrollment program for health insurance, 888-758-7658 or 585-396-6463. For bilingual representative 585-396-6418.

**Geneva General Hospital****(O, parts of W)**

196 North St.  
Geneva, NY 14456  
315-787-4000  
<http://www.flhealth.org>

Outpatient & inpatient medical services.

**Ontario Co. Public Health Services (O)**

3019 County Complex Dr.  
Canandaigua, NY 14424  
585-396-4343 or 1-800-299-2995  
<http://www.ontariocountypublichealth.com>

Immunizations; well-child clinics; community health nursing; flu clinics; healthy women’s breast and cervical screening; children with special needs program; rabies prevention; West Nile virus screening.

**Physician Referral Service (O,W)**

Geneva General Hospital/  
Community Services  
196 North St.  
Geneva, NY 14456  
315-787-4060  
<http://www.flhealth.org>

Provides callers with names and phone numbers of doctors.

**Planned Parenthood (O,W)**

15 Lafayette Ave.  
Canandaigua, NY 14424  
585-396-9352  
or 866-600-6886  
Mon, Wed 8:30 a.m. - 7 p.m.  
Thurs, Fri 8:30 - 5 p.m.  
Tues is supply pickup only  
9 a.m. - 12:30 p.m.

513 W. Union St.  
Newark, NY 14513  
315-331-4393  
open Tues only  
8:30 a.m. - 7:00 p.m.

<http://www.pprsr.org>

Provides reproductive health care; low-cost birth control; pregnancy testing; HIV/AIDS testing and counseling; diagnosis & treatment of STD.

**Pregnancy Care Center (O)**

551 Exchange St., PO Box 733  
Geneva, NY 14456  
315-789-0708

Free pregnancy tests; limited ultrasound tests; additional women’s services; peer pregnancy counseling; earn-while-you-learn program; abortion and adoption information. Referrals to doctors and community agencies.

**Rushville Health Center (O,W)**

2 Rubin Dr.  
Rushville, NY 14544  
585-554-4400 (Medical)  
585-554-6824 (Dental)

General medical and dental services.

**Veteran Affairs Medical Center (O,W)**

400 Fort Hill Ave.  
Canandaigua, NY 14424  
585-394-2000  
<http://www1.va.gov/visns/visn02/can/guide/welcome.cfm>

Long term medical, nursing home and psychiatric care. MICA program. Must be a veteran to receive services.

**Via Health of Wayne (W)**

**Newark-Wayne Community Hospital**  
1200 Driving Park Ave., PO Box 111  
Newark, NY 14513  
315-332-2022  
<http://www.viahealth.org>

Outpatient & inpatient medical services.  
24-hr. emergency services.

**Wayne County Public Health (W)**

1519 Nye Rd.  
Lyons, NY 14489  
315-946-5749 or 1-800-724-1170  
<http://www.co.wayne.ny.us/Departments/depts.htm>  
Immunizations; well-child clinics; community health nursing;  
rabies programs.

**Family Counseling Service of the Finger Lakes (O,W)**

165 E. Union St. 6692 Middle Rd., Suite 2200  
Newark, NY 14513 Sodus, NY 14551  
315-331-8494 315-483-2285  
  
671 S. Exchange St. 120 N. Main St.  
Geneva, NY 14456 Canandaigua, NY 14424  
315-789-2613 585-394-8220  
877-789-2613  
<http://www.fcsfl.org>  
Emergency housing offered to abused women and their children.

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## Housing

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**Community Action in Self Help, Inc. (W, parts of O)**

48 Water St.  
Lyons, NY 14489  
315-946-6992  
9 a.m. - 2 p.m.;  
after hours by appt.  
  
[www.cashinc.org](http://www.cashinc.org)  
Help with grant and loan applications for home improvement  
funds and mortgages; rental assistance; assistance in locating ade-  
quate housing.

**Geneva Housing Authority (O)**

41 Lewis St.  
Geneva, NY 14456  
315-789-8010  
800-825-1191  
<http://www.genevahousingauthority.com>  
Wide variety of housing help for low to moderate income fami-  
lies, the elderly, disabled and handicapped.

**Community Unified Today, Inc. (O)**

152 Genesee St., PO Box 268  
Geneva, NY 14456  
315-781-0534  
<http://www.cutinc.org>  
Home ownership help; family reimbursement program.

**La Casa (W)**

16 Maple Ave., #2  
Sodus, NY 14551  
315-483-9434  
  
<http://www.ccwayne.org/lacasa.html>  
Provides transitional housing for migrant farm workers. Must  
have worked in farming industry during the year.

**Newark Housing Authority (W)**

200 Driving Park Circle, PO Box 108  
Newark, NY 14513  
315-331-1574  
Housing help for low to moderate income families, elderly and  
disabled.

**Ontario Co. HUD Housing Program Section 8 (O)**

41 Lewis St., PO Box 153  
Geneva, NY 14456  
315-789-8010  
800-825-1191  
<http://www.genevahousingauthority.com>

Provides financial help on behalf of income eligible persons for rental costs of housing units located within Ontario County.

**Ontario Co. Dept. of Social Services (O)**

3010 County Complex Dr. 83 Seneca St.  
Canandaigua, NY 14424 Geneva, NY 14456  
585-396-4060 315-789-2841 or  
877-814-6907 315-789-1767

<http://www.co.ontario.ny.us>

Emergency housing (under certain conditions).

**Salvation Army/Ontario County (O)**

P. O. Box 510 P. O. Box 532  
110 Saltonstall St. 41 North St.  
Canandaigua, NY 14424 Geneva, NY 14456  
585-394-6968 315-789-1055

Emergency housing for persons in need.

**Salvation Army/Wayne County Services Unit (W)**

Local contact numbers:

Lyons	315-946-5722	Red Creek	315-594-8287
Macedon	315-986-2080	Sodus	315-483-5249
Marion	315-926-4370	Walworth	315-926-4370
Newark	315-331-0485	Williamson	315-524-7188

Short-term emergency services: food, clothing, overnight shelter, medications, fuel.

**Success Center Transitional House (W)**

6264 Buerman Rd.  
Sodus, NY 14551  
315-553-2330  
[http://www.waynecap.org/Programs/Transitional\\_Housing/](http://www.waynecap.org/Programs/Transitional_Housing/)

Six-month transitional housing for adults identified as homeless. Offers wrap around service to help people achieve independence.

# Jobs

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**Abbey Industries (O)**

Ontario ARC  
3071 County Complex Dr.  
Canandaigua, NY 14424  
585-394-7500  
<http://www.abbeyindustries.org>

Offers vocational services to people with developmental, physical, and/or mental health disabilities.

**Career Resource Centers (O,W)**

5253 Parkside Dr. Canandaigua, NY 14424 800-527-1765 or 585-394-9300	121 Drumlin Court Newark, NY 14513 315-331-2318
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Adult vocational, adult literacy, and career counseling information.

**Finger Lakes Works: NYS Dept. of Labor (O,W)**

One Stop Center 70 Elizabeth Blackwell St. P. O. Box 1186 Geneva, NY 14456 315-789-177 M-F, 8:30 a.m. -4:30 p.m.	Resource Room 3010 County Complex Dr. Canandaigua, NY 14424 585-396-4020 M-F, 8 a.m. -5 p.m.
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One Stop Center  
1519 Nye Rd., Suite 600  
Lyons, NY 14489  
315-946-7270  
M-F, 8:30 a.m. - 5 p.m.

<http://www.fingerlakesworks.com/>

One-Stop Centers and Affiliates that provide job search assistance and workshops, vocational counseling, occupational testing, referral to skill training, Civil Service exam announcements, on-the-job training; youth employment, and funding for vocational training.

### **Judicial Process Commission (O,W)**

285 Ormond St.  
Rochester, NY 14605  
585-325-7727

<http://www.rocjpc.org>

Coordinator helps ex-offenders find work successfully to re-enter the community.

### **Key Industries (W)**

Wayne County ARC  
150 Van Buren St.  
Newark, NY 14513  
315-331-7741

<http://www.waynearc.org>

Offers vocational services to people with developmental, physical, and/or mental health disabilities.

### **Vocational & Educational Services for Individuals with Disabilities (VESID) (O,W)**

109 South Union St., 2 <sup>nd</sup> Fl. Rochester, NY 14607 585-238-2900	satellite office 70 Elizabeth Blackwell St. Geneva, NY 14456 315-789-0191
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<http://www.vesid.nysed.gov/rochester/>

Job placement services for persons with disabilities in Ontario and Wayne counties. Job training/job placement.

## **Temporary Job Services**

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### **Adecco Employment Services (O,W)**

Parkway Plaza 107 Eastern Blvd. Canandaigua, NY 14424 585-396-1990	120 E. Union St. Newark, NY 14513 315-331-8532
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<http://www.adeccousa.com/>

### **Employee Relations Associates (O)**

300 Linden Oaks  
Rochester, NY 14625  
585-381-0810

<http://www.er-associates.com/>

### **Kelly Temporary Services (O)**

Roseland Plaza East Lake Rd. Canandaigua, NY 14424 585-394-8500	102 S. Main St. Newark, NY 14513 315-331-8551
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<http://www.kellyservices.com>

## **Spartan Staffing**

(O,W)

23 Coach St.  
Canandaigua, NY 14414  
585-393-9250  
<http://www.spartanstaffing.com/>

# **Legal Concerns**

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## **American Civil Liberties Union of Rochester & Genesee Valley**

(O,W)

121 N. Fitzhugh St.  
Rochester, NY 14614  
585-454-4334  
<http://www.gvclu.org>

Counseling services for those whose civil liberties have been violated.

## **Center for Dispute Settlement**

(O,W)

120 N. Main St., Rm. 45  
Canandaigua, NY 14424  
585-396-0840 or 800-TO AGREE (862-4733)

Hall of Justice  
54 Broad St.  
Lyons, NY 14489  
315-946-5081 or 800-TO AGREE (862-4733)

<http://www.cdsadr.org>

Mediation and/or arbitration services for criminal, civil and small claims matters.

Also, mediation services for youth, family and school matters.  
Bilingual staff mediator available.

## **Division of Parole**

(O,W)

350 South Ave.  
Rochester, NY 14620  
585-232-5464  
<http://parole.state.ny.us>

Provides supervision to persons paroled, conditionally and temporarily released from adult correctional institutions. Provides supervision to violent-offender juveniles paroled from DFY facilities.

## **Family Court**

(O,W)

Ontario Co. Courthouse  
27 N. Main St., Room 130  
Canandaigua, NY 14424  
585- 396-4272

Wayne Co. Hall of Justice  
54 Broad St., Suite 106  
Lyons, NY 14489  
315-946-5420

<http://www.nycourts.gov>

Jurisdiction over Family Court matters: child abuse and neglect; support; paternity; juvenile delinquency; PINS; marital conciliation; custody, visitation and family offense proceedings.

## **Farmworker Legal Services**

(O,W)

1187 Culver Rd.  
Rochester, NY 14609  
585-325-3050  
800-724-7020  
<http://www.flsny.org>

Free legal services to migrant and seasonal farm workers. Educational camp meetings on legal rights and related topics.

## **Lawyer Referral & Information Service**

(O,W)

One Elk St.  
Albany, NY 12207  
1-800-342-3661  
<http://www.nysba.org>

Help in finding an attorney who handles the caller's type of legal problem.

**Legal Aid Society of Wayne County, Inc. (W)**

9 Pearl Street  
Lyons, NY 14489  
315-946-7463  
<http://www.lawny.org>

Low income legal services in Family Court and Civil Court matters.

**Legal Assistance of the Finger Lakes (O,W)**

One Franklin Square  
PO Box 487  
Geneva, NY 14456  
315-781-1465  
<http://www.waynelegalaid.com/>

Provides free legal services to low-income people in civil areas of the law. A division of Legal Assistance of Western New York.

**NYS Department of Labor (O,W)  
Division of Labor Standards**

109 S. Union St., Room 318  
Rochester, NY 14607  
<http://www.labor.state.ny.us>

Enforcement of NYS labor laws: minimum wage; overtime; unpaid or withheld wages; wage supplements or fringe benefits.

**NYS Mental Hygiene Legal Service (O,W)**

50 East Ave., Suite 402  
Rochester, NY 14604  
585-530-3050  
<http://www.nycourts.gov/ad4/mhls>

Information for hospitalized mentally disabled persons regarding patients' status and rights under the mental hygiene law.

**Probation Department (O,W)**

3010 County Complex Dr.  
Canandaigua, NY 14424  
585-396-4222  
<http://www.co.ontario.ny.us/probation/>

16 William St., PO Box 372  
Lyons, NY 14489  
315-946-7448  
<http://www.co.wayne.ny.us/Departments/depts.htm>

Collection and administration of court-ordered restitution and reparations payments. Intake, investigations, pre-sentence reports, supervision.

**Support Collection Units (O,W)**

3010 County Complex Dr.      77 Water St., PO Box 56  
Canandaigua, NY 14424      Lyons, NY 14489  
888-208-4485      315-946-4881

Collection of child support; establishment of paternity; location of absent parent.

**Wayne County Public Defender (W)**

26 Church St.  
Lyons, NY 14489  
315-946-7472  
<http://www.co.wayne.ny.us/Departments/depts.htm>

Representation of low income people charged with crimes.

**Wayne Pre-Trial Services, Inc. (W)**

Pre-Trial Diversion Program  
103 Colton Ave.  
Newark, NY 14513  
315-331-0897

A voluntary choice to the traditional court process for early offenders ages 16-21.

Pre-Trial Release Program  
103 Colton Ave.  
Newark, NY 14513  
315-331-0794

A program that offers an alternative to no money bail.

## **Substance Abuse**

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### **Alcoholics Anonymous (O,W)**

Finger Lakes Answering Service  
Geneva, NY 14456  
315-789-5955

Self-help programs for alcoholics. 24-hour answering service.

### **Catholic Family Center/Hannick Hall (O,W)**

407 E. Union St.  
Newark, NY 14513  
315-331-2300  
<http://www.cfcrochester.org>

Six month residential drug treatment program serving women and preschool children.

### **Clifton Springs Hospital & Clinic (O,W)**

2 Coulter Rd.  
Clifton Springs, NY 14432  
315-462-9561  
<http://www.cliftonspringshospital.org>

Addictions Recovery Programs:  
35 North St.  
Canandaigua, NY 14424  
585-394-0530

### **Council on Alcoholism (O,W)**

620 W. Washington St.      165 E. Union St.  
Geneva, NY 14456      Newark, NY 14513  
315-789-0310      315-331-5957

<http://www.councilonalcoholism.net>

Information and referral agency specializing in prevention services. Gambling awareness education programs as well.

### **FLACRA (O,W)** **(Finger Lakes Alcoholism Counseling & Referral Agency)**

28 E. Main St.  
Clifton Springs, NY 14432  
315-462-9466

310 W. Union St.      246 Castle St.  
Newark, NY 14513      Geneva, NY 14456  
315-331-3862      315-781-0771

<http://www.flacra.org/>

Evaluation, counseling and referral for alcoholics and those addicted to drugs and their families. Residential facilities. Drinking driver program.

### **Narcotics Anonymous (O,W)**

64 Seneca St., Suite 206  
Geneva, NY 14456  
Information Helpline: 1-800-350-9132

Prerecorded announcement giving time and location of self-help groups for substance abusers.

**Park Ridge Chemical Dependency (O,W)**

PRCD Brighton  
2000 Winton Rd. S., Bldg. 2  
Rochester, NY 14618  
585-272-8330

**Substance Abuse Treatment Programs (O,W)**

V. A. Medical Center  
400 Fort Hill Ave.  
Canandaigua, NY 14424  
585-393-7480  
<http://www1.va.gov/visns/visn02/canandaigua.cfm>  
Inpatient and outpatient substance abuse treatment programs  
for male and female veterans.

**Turnings (O)**

3019 County Complex Dr.  
Canandaigua, NY 14424  
585-396-4190 or  
1-877-831-9791  
<http://www.co.ontario.ny.us/turnings/>  
Substance abuse outpatient treatment services.

**Wayne Behavioral Health Counseling Services (W)**

1519 Nye Rd.  
Suite 110  
Lyons, NY 14489  
315-946-5722  
  
<http://www.co.wayne.ny.us/Departments/depts.htm>  
Drug free treatment for persons who abuse or are dependent  
on marijuana, cocaine/crack, prescription medication or  
other substances.