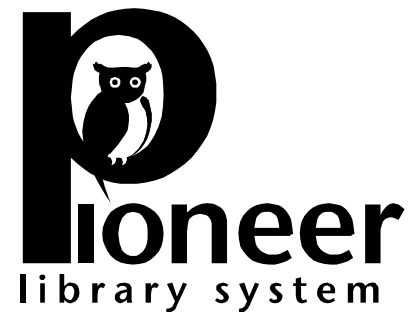


Community Connections



**For people returning to
Livingston and Wyoming Counties
from prison and jail**



2557 State Route 21
Canandaigua, NY 14424
Outreach Department
585-394-8260

<http://www.owwl.org/outreach>

Community Connections

is intended to let people returning to Livingston and Wyoming Counties from prison or jail know where to find help. We have tried to provide the latest information on all the services listed, however, addresses, telephone numbers, and websites may change.

There are 17 public libraries in Livingston and Wyoming Counties which contain books and other educational materials to borrow for free. Libraries offer free Internet access and job information materials. Some libraries have resume writing and word processing software for in-house use.

Call Pioneer Library System at 585-394-8260 for the name of the public library nearest you.

<http://www.owwl.org>

Where Do I Start?

Counseling	1
Education	10
Employment	16
Food and Clothing	19
Health Concerns	23
Housing	29
Legal Concerns	31
Substance Abuse	34
Transportation	37

Service Area Codes:

L—Livingston County

W—Wyoming County

NYS—New York State

WNY—Western New York

Consumer Credit Counseling Service of Rochester, Inc. (L, W)

1000 University Ave. Suite 900
Rochester, NY 14607
585-546-3440

<http://www.cccsof-rochester.org>

Counselor and consumer work together to develop a repayment plan for those who are overextended on their credit cards.

Cornell Cooperative Extension (L)

158 South Main St.
Mt. Morris, NY 14510
585-658-3250

<http://www.ccelivingstoncounty.org>

Provides educational programs to strengthen health of families. Baby Care, Active Parenting, PASTA (Parenting a Second Time Around), and Parents Apart.

Gamblers Anonymous, Inc. (WNY)

1-888-424-3577 ((Rochester Area)
<http://www.gamblersanonymous.org>

Go to the website above to locate a meeting near you or call 1-888-GA-HELPS.

Hillside Children's Center (L, W)

96 West Buffalo St. Warsaw, NY 14569 585-786-5900	24 Main St. Mount Morris, NY 14510 585-658-5500
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<http://www.hillside.com>

For families of children with emotional and/or behavioral problems. Parent support groups, group respite, lending library and social skills training.

For families of children with emotional and/or behavioral problems. Parent support groups, group respite, lending library and social skills training.

Livingston County Department of Social Service (L)

1 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7300

<http://www.co.livingston.state.ny.us/dss.htm>

Financial services in Food Stamps, Home Energy Assistance, Medicaid and Public Assistance for qualified individuals and families. Social services, adoption, adult and child protection, foster care placement, information & referral, and preventive services.

Livingston County Mental Health Services (L)

4600 Millennium Dr.
Geneseo, NY 14454
585-243-7250

Individual and family counseling for both children and adults. Psychiatric services available.

Livingston County Rehabilitation and Recreation Program (L)

107 Main St.
Geneseo, NY 14454
585-243-1290

Social club for individuals working towards mental health recovery.

Livingston County Veterans Services Agency (L, W)

7 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7960

Tues- Fri 8 a.m. - 4 p.m. (appointment recommended)

<http://www.co.livingston.state.ny.us/vets.htm>

County veteran's service officer available for counseling to veterans, service members and dependents in areas of advocacy, referral and dependent benefits.

My Brother's House Ministry (W)

(Wyoming Works Learning Center)
29 North Main St.
Warsaw, NY 14569
585-322-3551

Provides mentoring resources for inmates in jail/prison to communities.

Nicholas H. Noyes Memorial Hospital (L)

111 Clara Barton St.
Dansville, NY 14437
585-335-4316

<http://www.noyes-health.org>

Individual and family counseling for both children and adults. Psychiatric services available.

NYS Kinship Navigator Program (L, W)

877-454-6463

<http://www.nysnavigator.org>

Statewide resource for information and referral for grandparents and other relatives who are caring for children. An interactive website allows caregivers to learn about caregiver rights and resources.

Office of Consumer Service (WNY)

Ellicott Square Building
295 Main St.
Buffalo, NY 14203
1-888-342-3377
Help Line (1-800-342-3377)
Hotline (1-800-342-3355)
<http://www.dps.state.ny.us>

Office seeks to ensure that the utility companies it regulates are responsive to the needs and concerns of individual consumers and will help to resolve complaints individuals might have with their utility company.

Osborne Association - Family Resource Center (L,W)

1-800-344-3314 (Hotline)
<http://www.osborneny.org>

Offers families and friends of people in prison a toll free hotline staffed by formerly incarcerated individuals and family members. Provides information, referrals, peer support, and counseling, as well as support groups during incarceration and following release.

Peaceprints Prison Ministries (WNY)

General Information
585-546-7472

660 Smith St.
Buffalo, NY 14210
716-856-6131

<http://www.peaceprintspm.org>

Halfway house for male ex-offenders. Ministry, support, and counseling for ex-inmates of WNY State Correctional Facilities. Support groups in the community for ex-offenders located in Buffalo. Call for information at above numbers.

Peers Helping Peers (W)

27 W. Buffalo St.
Warsaw, NY 14569
585-786-0080

Provides person-centered services to those with mental health concerns. Programs include: Circle of Friends Social Club, Peer Wheels, Peer Advocacy, Peer Support Line and Double Trouble.

Provides workshops, training, education, information and a safe comfortable place to socialize with peers. Dinners served to members and others interested in joining.

Post-Release Support Groups (WNY)

Post-release support groups are offered by:
Cephas 585-760-9293
Monroe County Re-entry Task Force 585-546-7220
Spiritus Christi 585-288-0504
Step by Step 585-224-0763

Rape Crisis Services of Planned Parenthood of the Rochester/Syracuse Region (L)

116 Main St.
Mt. Morris, NY 14510
585-658-2370 or 1-800-527-1757 (24-hour Hot Line)
4 West Buffalo St., Suite #A
Warsaw, NY 14569
585-786-5450 or 1-800-527-1757 (24-hour Hot Line)
<http://www.pprsr.org/rapecrisis>
Free confidential services & counseling to victims of sexual assault and their families. Crisis intervention and support advocacy.

Spectrum Human Services (W)

(Wyoming County Counseling Center)
34 N. Main St.
Warsaw, NY 14569
585-786-0220
<http://www.shswny.org>
Mental health clinic for adults and children/adolescents, chemical dependency clinic for adults/adolescents.

Tri County Crisis Pregnancy Center (W)

17 South Water St.
P.O. Box 367
Gowanda, NY 14070
716-532-9738 (24-hour Hotline)
Counseling for girls and women experiencing a crisis pregnancy. Includes free pregnancy testing, free prenatal vitamins, baby and maternity clothing, furniture, medical, community and social service referrals. Adoption information, parenting classes, post-abortion counseling.

Utilities Information (L,W)

National Grid
Customer Service Assistance 1-800-642-4272
Customer Advocate 716-673-7279
<http://www.nationalgrid.com>

Assistance with budgeting and arranging payments on past due bills.

National Fuel
Outreach and Education
716-686-6123
1-800-365-3234
<http://www.natfuel.com>

New York State Electric and Gas (NYSEG)
Customer Service Assistance (billing inquiries) 1-800-572-1111
Payment Arrangements 1-888-315-1755
<http://www.nyseg.com>

Rochester Gas & Electric (RG&E)
Collections
1-877-266-3492
1-800-743-2110 (Toll Free)
<http://www.rge.com>
Questions on billing and services.

Veterans Services of Wyoming County (W)

26 Linwood Ave.
Warsaw, NY 14569
585-786-8860
<http://www.wyomingco.net>
Assists veterans of all periods and their families with health care concerns, compensation, pensions, education, burial, property taxes, finding employment and getting homeless

Wyoming County Department of Social Services (W)

466 North Main St.
PO Box 231
Warsaw, NY 14569
585-786-8900

<http://www.wyomingco.net/socialservices/main.htm>

Family counseling, financial management, homemaking skills. Wyoming County Domestic Violence Project offers service to those in need, call 585-786-8904, 24-hour hotline, 800-786-3300.

Wyoming County Mental Health Clinic (W)

39 Duncan St.
Warsaw, NY 14569
585-786-0190

Arcade Satellite
Liberty St.
Arcade, NY 14009
585-492-2601

<http://www.araservices.com>

Counseling and psychiatric services. For emergency mental health situations, call the toll free number: 1-800-724-8583.

Wyoming County PROS Programs (W)

58 W. Buffalo St.
Warsaw, NY 14569
585-786-5551

Offers rehabilitation services to adults who have difficulties due to a serious mental illness.

Education

Adult Educational Opportunity Center (AEOC)

(L, W)

25 Edward St.
Arcade, NY 14009
585-492-5265

115 Linwood Ave.
Warsaw, NY 14569
585-786-3010

9221 Robert Hart Dr.
Dansville, NY 14437
585-335-7820

7285 Gale Rd.
Lima, NY 14485
585-582-1226

<http://www.genesee.edu> (search AEOC)

Services for those age 19 & older in need of training/retraining to become employable; in need of a high school diploma; interested in going to college or learning a trade. Assistance with applications and forms for any college. Sponsored by Genesee Community College.

Adult Learning Center

(WNY)

389 Virginia St.
Buffalo, NY 14201
716-888-7088

<http://www.upskill.org>

Job readiness; English as a Second Language; Vocational Programs; Adult Basic Education; High School equivalency preparation; remedial reading; math and English, Distance Learning Program (GED at Home) Eligibility: 17 years and older, with full time working papers.

BOCES Geneseo Migrant Center

(WNY)

27 Lackawanna Ave.
Mt. Morris, NY 14510
585-658-7960
1-800-245-5681 (Toll Free)

<http://www.migrant.net>

Direct and referral services to migrant and rural farm worker families; infants through adult.

Child Care Council, Inc. (L)

3513 Thomas Dr., Suite 4
Lakeville, NY 14480
585-346-6050 or 1-800-745-6317
<http://www.childcarecouncil.com>

Referral services for parents seeking child care. Registration and license services for those people who want to provide day care in their homes.

Cornell Cooperative Extension/Livingston Co. (L)

158 Main St.
Mt. Morris, NY 14510
585-658-3250
<http://www.ccelivingstoncounty.org>

Educate and assist individuals and communities on topics such as: 4H youth programming, after-school programming, agriculture, parenting, nutrition, health and wellness, safety and Master Gardener's Program.

Cornell Cooperative Extension/Wyoming Co. (W)

401 North Main St.
Warsaw, NY 14569
585-786-2251
<http://counties.cce.cornell.edu/wyoming/>

Provides educational programming on relevant issues to young and old. Offers 4-H youth programs and several agriculture programs related to livestock and gardening.

Educational Opportunity Center - SUNYAB (WNY)

465 Washington St.
Buffalo, NY 14203
716-849-6753
<http://www.eoc.buffalo.edu/>

Job placement assistance, dental assistant, career guidance, Advanced Academics (to prepare for college or advanced training), GED exam preparation, English-as-a-second language, Basic Education Program, SAT preparation, Microsoft Certification, Microsoft Associate & Registered Medical Assistant degrees.

EPIC Program Inc. (WNY)
(Every Person Influences Children)

1000 Main St.
Buffalo, NY 14202
716-332-4100
<http://www.epicforchildren.org>

Parenting skills for parents & guardians, workshops for parents of: infants & toddlers, younger children, parents of adolescents & teen parents. Free child-care for children over 2 at some locations. Topics include discipline, coping, and communication, peer pressure, drug and alcohol prevention.

Even Start (L)

Livingston County
BOCES Geneseo Migrant Center
27 Lackawanna Ave.
Mt. Morris, NY 14510
585-658-7960
<http://www.migrant.net>

Family literacy, which includes adult literacy, early childhood instruction, parenting and interacting literacy for families with children age 0-8 years. Home visitors work with parents and children to enrich the family as a learning unit. Also offers Life Skills.

Genesee Community College (L, W)

Main Campus
One College Rd.
Batavia, NY 14020
Phone: 585-343-0055
<http://www.genesee.edu>

Livingston County Campus Centers
7285 Gale Rd. 9221 Robert Hart Dr.
Lima, NY 14485 Dansville, NY 14437
585-582-1226 585-335-7820

Wyoming County Campus Centers

115 Linwood Ave., Suite 3 25 Edward St.
 Warsaw, NY 14569 Arcade, NY 14009
 585-786-3010 585-492-5265

Provides transfer, career, certificate, and distance learning programs in day and evening, full and part-time studies. Lifelong learning and contractual training for business and industry. Career, financial aid and admissions advisement.

Genesee Valley Educational Partnership (BOCES)**(L, W)****Career & Technical Education**

27 Lackawanna Ave.
 Mount Morris, NY 14510
 585-658-7811

Adult Education & Continuing Education

3 Mt. Morris-Leicester Rd.
 Leicester, NY 14481
 585-382-3020

Adult Education Classes

Batavia 585-344-7704
 Mount Morris 585-658-7821
<http://www.gvboces.org>

Adult Job training such as CDL, LPN, CNA; Continuing Education and Adult Literacy Courses; GED classes plus Online & Home study GED programs. Serves Genesee, Livingston, Steuben, and Wyoming counties.

Head Start Livingston County (KidStart)**(L, W)****Dansville Center**

31 Clara Barton St.
 Dansville, NY 14437
 585-335-6435
<http://www.lwarc.org>

Mt. Morris Center

5871 Groveland Station Rd.
 Mt. Morris, NY 14510
 585-658-4023

Federally funded preschool program for children ages 3-4. Parent participation encouraged. Includes breakfast, lunch and snack. Bussing.

Cattaraugus Wyoming Head Start**(W)**

22 S. Main St.
 PO Box 182
 Warsaw, NY 14569
 (585) 786-2770

<http://www.headstartnetwork.com/wordpress>

Federally funded programs: preschool, for children ages 3-4, and early program for ages 0-3 years. Parent participation encouraged. Includes breakfast, lunch and snack. Busing. Year round home visits.

Literacy Volunteers of Livingston County, Inc.**(L)**

Leicester Service Center
 3 Mount Morris-Leicester Rd.
 Leicester, NY 14481
 585-658-7970

Trains volunteers to tutor adults who read below the 8th grade level or to teach conversational English to non-English speaking adults.

Literacy West NY, Inc.**(W)**

(Located in the Wyoming Works Learning Center)
 29 N. Maim St.
 Warsaw, NY 14569
 585-786-3890
 1-888-548-9378 (toll free)
<http://www.alleganyliteracy.com>

Provides basic reading, writing, math skills and English-as-a-second language (ESL) tutoring to adults on a one-on-one basis and pre-GED prep. Wyoming Works Learning Center offers one-stop shop for all ages to access services they need to overcome barriers to success and self-sufficiency. It offers a computer lab, training room, conference room and "swing offices" for several public agencies.

**Livingston-Wyoming WIC Program
(Women, Infants & Children) (L, W)**

2 Murray Hill Dr.
Mount Morris, NY 14510
585-243-7530
1-877-273-1873

<http://www.co.livingston.state.ny.us>

Counseling, education and support for pregnant, single teens. USDA supplemental foods program for pregnant, postpartum and breast feeding women; infants and children to age 5.

SUNY ATTAIN Lab (W)

59 Leicester St.
Perry, NY 14530
585-237-3244

<http://www.pal.sunyeoc.org>

Computer lab that has online classes for computer tech programs, GED prep, and vocational programs.

SUNY College at Geneseo (NYS)

One College Circle
Geneseo, NY 14454
585-245-5211

<http://www.geneseo.edu>

<http://gold.geneseo.edu>

Offers a broad range of majors for individuals pursuing undergraduate and graduate degrees. GOLD Leadership Programs prepare students/community residents for leadership roles and responsibilities through education, development, and training in a series of personal development programs.

Public Libraries (L, W)

There are 17 public libraries in Livingston and Wyoming Counties which contain books and other educational materials to borrow for free. Libraries offer free Internet access and job information materials. Some libraries have resume writing and word processing software for in-house use.

Call Pioneer Library System at 585-394-8260 for the name of the public library nearest you.

<http://www.owwl.org>

Employment

Adecco Employment Services (WNY)

<http://www.adecousa.com>

Arcade: 230 E. Main St. 585-492-5505

Batavia: 218 West Main St. 585-343-0700

Rochester: 1330 Lexington Ave. 585-546-1660

Community Action for Wyoming County (W)

Employment & Training

6470 Rte. 20A, Suite 1

Perry, NY 14530

585-237-2600

<http://www.wccainc.org>

Offers a variety of free services designed to assist job seekers as well as employers. Services include: career counseling, job search assistance, job referrals, training opportunities, resume writing and job seeker workshops.

Employee Relations Associates (WNY)

1-800-390-4098

<http://www.er-associates.com>

Rochester: 300 Linden Oaks (585-381-0810)

A resource for staffing and career transition needs.

G.L.O.W. One Stop Career Centers (L, W)

587 East Main St.
Batavia, NY 14020
585-344-2042 or 866-674-4560
<http://www.glowworks.org>

Helping job seekers find jobs and employers find workers
Serving Genesee, Livingston, Orleans and Wyoming Counties.

Kelly Services (WNY)

<http://www.kellyservices.com>
LeRoy: 110 Main St. 585-768-4380
Rochester: 100 Meridian Ctr. Dr. Ste. 315 585-461-1640

Livingston County Department of Social Services (L)

Jobs First/Employment Unit

1 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7300

<http://www.co.livingston.state.ny.us>

Accesses and refers temporary assistance clients for job placement, work experience and training; supervises job search activities, coordinates employment case activity with other service providers.

Livingston County Workforce Development (L)

Livingston County Govt. Center

6 Court St., Room 105
Geneseo, NY 14454
585-243-7047

<http://www.co.livingston.state.ny.us/wia.htm>

Help with developing job related skills such as resume writing, workshops, counseling, skills assessment and training.

The ARC of Livingston/Wyoming (L, W)

18 Main St. 2569 East Avon-Lakeville Rd.
Mt. Morris, NY 14510 Avon, NY 14414
585-658-2828 585-658-2838
<http://www.lwarc.org>

Vocational evaluation services; vocational training; counseling; sheltered employment; placement services for people with developmental disabilities.

New York State Department of Labor (WNY)

Livingston County Livingston County Govt. Center 6 Court St., Room 105 Geneseo, NY 14454 585-243-7047	Wyoming County 448 North Main St. Warsaw, NY 14569 585-786-3145
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<http://www.labor.state.ny.us>
(Go to *Find a Job?* & *One Stop Career Center*)

Services: employment, counseling, job referral, resume help, workshops, Internet access, veterans' employment.

Office of Adult Career and Continuing Education Services—VR (WNY)

Livingston County
Government Center
6 Court St., Room 107
Geneseo, NY 14454
585-991-5093

Buffalo Office
508 Main St.
Buffalo, NY 14202
716-848-8015
888-652-7062
TIY:716-848-8105

Rochester Office
109 S. Union St., 2nd Fl.
Rochester, NY 14607
585-238-2900
800-462-0178
TIY:585-325-6278

<http://www.acces.nysed.gov>

Services include vocational assessment, vocational counseling, job training and placement, job follow-up, and other services to support those with substantial disabilities.

Spartan Staffing (WNY)

<http://www.spartanstaffing.com>

Rochester: 1289 Chili Ave. 585-328-6447

Community Clothes Closet and Thrift Shop (W)

6 North Main St.
Perry, NY 14530
585-237-5924

Good, used clothing, household items and small appliances at reasonable cost. Sewing machines available for mending.

Food Pantry. Tues- Fri, 1-5 p.m. and Saturday, 10 a.m.-3 p.m.

Food and Clothing

Catholic Charities of Livingston County (L)

34 East State St.
Mt. Morris, NY 14510
585-658-4466

<http://www.aboutcclc.org>

Assistance for food resources. Offers children's clothing (only at 20 Chapel St.)

Clothing Closet (L)

Pleasant Valley Baptist Church

4631 Lakeville Rd.
Geneseo, NY 14454
585-243-0130

Open Wed—9:30-11:30 a.m.

Community Action for Wyoming County (W)

6470 Rte. 20A, Suite 1
Perry, NY 14530
585-237-2600
1-800-724-7932 (Toll Free Hotline)

<http://www.wccainc.org>

Food Link representative comes to help with food stamp applications. Lists are available for free small household items.

Finders Keepers (L, W)

86 Main St.
Mount Morris, NY 14510
585-658-2358

Offering gently used clothing, household wares, gently used appliances. Mon-Wed (10-5), Thurs (10-8), Fri (10-5), Sat (10-2).

Affiliated with ARC of Livingston/Wyoming.

Focus on the Children (L)

PO Box 31
Caledonia, NY 14423
585-538-4366

<http://www.focuschild.org>

Meet the needs of children and their families through one-time only assistance when other resources are insufficient or unavailable.

Food Pantries (L,W)

585-275-5151 (Lifeline)

<http://www.foodlinkny.org>

Foodlink works with agencies and food pantries in area communities including Attica, Avon, Dansville, Geneseo, Hemlock, Lima, Livonia, Mount Morris, Nunda, Perry, Warsaw, Silver Springs, Castile, Lakeville, Leicester, Arcade and Conesus.

Visit their website for a complete listing of food pantry locations.

Geneseo Groveland Emergency Food Pantry (L)

Contact numbers:
585-243-3163
585-243-1141

Will deliver food (3 - 4 days supply) to needy families living within the Geneseo-Groveland School District. Delivery hours: Monday–Thursday, 9 a.m.–3 p.m.; Friday, 9 a.m.–Noon.

Hands and Hearts Together Thrift Shop (W)

37 North Main St.
Warsaw, NY 14569
585-786-5560

A Mental Health Association Community project. Unique thrift store with household goods and quality clothing for men and women. Free grab bags & books for children. Accepts DSS vouchers for payment.

Livingston County Coalition of Churches (L)

PO Box 308
Geneseo, NY 14454
585-721-3245

Offers referral information on area food pantries.

Livingston County Department of Social Service (L)

1 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7300

<http://www.co.livingston.state.ny.us>

Administers food stamps program; Home Energy Assistance Program (HEAP); Medicaid; temporary assistance; Child & Adult protection units; Employment services.

Livingston-Wyoming WIC (Women, Infants & Children) Program (L, W)

2 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7530
1-877-273-1873

Mon - Fri 8 a.m. - 4 p.m.

http://www.co.livingston.state.ny.us/doh_wic.htm

Provides food checks to buy nutritional food for eligible women, infants and children under age five.

Martha's Kitchen (A Mission of Zion Episcopal Church) (L)

10 Park Place
Avon, NY 14414
585-226-3722

Serving a nutritious lunch and social opportunities each Saturday at 12 noon.

Pioneer Association of Churches Food Pantry (W)

Arcade United Methodist Church
212 Main St.
Arcade, NY 14009
Monday and Thursday
12:30–2:00 pm

Provides food to those who show need. Call 585-492-4530 (United Church of Christ) for more information.

Salvation Army/Service Unit (L,W)

Call 1-800-836-7630 ext. 3

Provides emergency food and clothing; men's, women's, and youth emergency shelters. Serves both Livingston and Wyoming Counties.

Volunteers of America (W)

461 North Main St.
Warsaw, NY 14569
585-786-8240
<http://www.voawny.org>

Offers household goods, furniture, clothing and linens at a reasonable price.

Warsaw Food Pantry (W)

United Church of Warsaw
Food Pantry
10-22 South Main St.
Warsaw, NY 14569
585-786-3868

Food pantry only for residents of Wyoming County. Bring ID.
Mon, Thurs, Fri, 9 - 11 a.m. ,Tues 11 a.m. - 1 p.m. Closed
Wed, weekends, and holidays.

Wyoming County Department of Social Services (W)

466 North Main St.
PO Box 231
Warsaw, NY 14569
585-786-8900
<http://www.wyomingco.net>

Administers food stamps program and emergency assistance.

Health Concerns

AIDS Care (L, W)

259 Monroe Ave.
Rochester, NY 14607
585-442-2220
<http://www.acrochester.org>

Support for people impacted by the HIV disease, family members and loved ones.

Birthright (WNY)

3380 Monroe Ave., Suite 103
Rochester, NY 14618
585-385-2100
1-800-550-4900 (Toll Free Hotline)
<http://www.birthright.org>

Geneseo Satellite Office
11 Franklin St.
Geneseo, NY 14454
585-243-0419

Free assistance to women who need help coping with problem pregnancies and are seeking an alternative to abortion. Free self administered pregnancy testing, community resource information, non-judgmental guidance, maternity and infant clothes.

Buffalo General Hospital (WNY)

100 High St.
Buffalo, NY 14203-1154
716-859-5600
<http://www.kaleidahealth.org>

Offers a broad range of inpatient and outpatient services.

Community Action for Wyoming County (W)

6470 Rte. 20A, Suite 1
Perry, NY 14530
585-237-2600 or 1-800-724-7932 (Toll Free Hotline)
<http://www.wccainc.org>

Health insurance benefits help is provided under Child and Family Health Plus, facilitated application and enrollment assistance to uninsured adults and children.

Cornell Cooperative Extension/Livingston Co. (L)

158 Main St.
Mt. Morris, NY 14510
585-658-3250
<http://www.ccelivingstoncounty.org>

Provides educational programs and activities for families to prevent traffic safety injuries/deaths. FREE PROGRAM that helps people save money on food and information about making healthy food choices and preparing healthy meals on a budget.

Forensic Mental Health Services (WNY)

120 West Eagle St.
Buffalo, NY 14202
716-858-8095
<http://www.erie.gov/health/mentalhealth>

Contact and communication with outside agencies to ensure continuity of care for people leaving incarceration.

Geneseo Parish Outreach Center (L)

4520 Genesee St
Geneseo, NY 14454
585-243-3120

Services: physical and mental care, health screenings, referrals and advocacy for those who are underinsured /uninsured. By appointment only.

Livingston County Department of Health (L)

2 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7290
<http://www.co.livingston.state.ny.us/doh.htm>

Immunization, tuberculosis, and maternal child health clinics. Women, Infants and Children (WIC) Program, Reproductive Health Center.

Livingston County Mental Health Services (L)

4600 Millennium Dr.
Geneseo, NY 14454
585-243-7250

Outpatient mental health services for those with acute care (short-term) or chronic (long-term) mental health or emotional issues.

Mental Health Association (L)

Zion Episcopal Church
10 Park Place, PO Box 206
Avon, NY 14414
585-226-3150
<http://www.mharochester.org/MHA>

Provides information, education, and assistance for those trying to cope with career and family stress, parenting issues, and life changes. Provides education programs and support for persons with mental illnesses.

Mobile Mental Health Team (L)

1111 Elmwood Ave.
Rochester, NY 14620
585-241-1367
Available Monday - Friday

Crisis intervention and stabilization; short-term individual and family counseling for youth below age 19.

Nicholas H. Noyes Memorial Hospital (L)

111 Clara Barton St.
Dansville, NY 14437
585-335-6001
<http://www.noyes-health.org>

General health care; emergency care; inpatient/outpatient services. First Steps Program provides prenatal and childbirth classes, nutrition, parenting and social skills instruction (585-335-4249). E.A.R.S. Lifeline-Medical Alert Service (585-335-4359)

Wellness Department serves Livingston and portions of Wyoming County.

NYS Department. of Health (L, W)

Anonymous Counseling & Testing Program
585-423-8081
Hotline 1-800-962-5063
<http://www.health.state.ny.us>

Free and anonymous HIV counseling and testing. Offering “Rapid”—an instant test with results given at test sight.

Planned Parenthood of the Rochester/Syracuse Region, Inc. (L, W)

222 West Main St. Batavia, NY 14020 1-866-600-6886 http://www.pprsr.org	114 University Ave. Rochester, NY 14605 1-866-600-6886
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Reproductive health care; GYN exams; low-cost birth control; pregnancy testing; HIV/AIDS testing and counseling; diagnosis and treatment of STD.

Strong Memorial Hospital (WNY)

601 Elmwood Ave.
Rochester, NY 14642
585-275-2100
<http://www.stronghealth.com>

Highland Hospital

1000 South Ave.
Rochester, NY 14620
585-473-2200

<http://www.stronghealth.com/about/hospitals/highland.cfm>

Comprehensive care and services: emergency, lifeline, maternity, outpatient, psychiatric and mental health, AIDS, dental, general pediatrics.

Tri-County Family Medicine Program, Inc. (L)

Administration

PO Box 601 Dansville, NY 14437 585-335-3416	61 State St. Nunda, NY 14517 585-468-2528
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Brae Burn Professional Bldg.

60 Red Jacket St., Suite 1 Dansville, NY 14437 585-335-6041	50 E. South St., Suite 700 Geneseo, NY 14454 585-243-1700
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<http://www.tcfmedicine.com>

Family medicine program which includes emergency treatment, family planning, obstetrics, pediatrics, adult medicine, immunization and counseling.

V.A. Western New York Health Care System (WNY)

3495 Bailey Ave. Buffalo, NY 14215 716-834-9200 or 800-532-8387	222 Richmond Ave. Batavia, NY 14020 585-297-1000
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<http://www1.va.gov>

General medical/surgical and psychiatric care to eligible male and female veterans, both inpatient and outpatient.

Westside Health Services (WNY)

Woodward Health Center
480 Genesee St.
Rochester, NY 14611
585-436-3040

<http://www.westsidehealth.net>

Medical and dental care; mental health care and support; HIV support; 24-hour crisis and intervention; teen family planning, OB/GYN and pediatric care services.

Wyoming County Community Hospital (W)

400 North Main St.
Warsaw, NY 14569
585-786-2233
<http://www.wcchs.net>

Adult care services; includes emergency; OB/GYN services; pediatrics; emergency and inpatient psychiatric; x-rays; mammograms; outpatient services. Maternity & Women’s Health Services (PCAP Coordinator, Nita Hawkins)

Wyoming County Mental Health Clinic (W)

39 Duncan St. **Arcade Satellite**
Warsaw, NY 14569 1 Liberty St.
585-786-0190 Arcade, NY 14009
24-hr. Hotline 800-724-8583 585-492-2601
<http://www.araservices.com>

Outpatient mental health services: MICA (Mental Illness Chemical Abuse), case management, and psychiatric care for children & adults.

Housing

Bethany House (WNY)

1111 Joseph Ave.
Rochester, NY 14621
585-454-4197

Housing for women. Must apply before released from prison/jail.

Catholic Charities of Livingston County (L)

34 East State St..
Mt. Morris, NY 14510
585-658-4466
<http://www.aboutcclc.org>

Provides emergency housing referrals. Offers furniture and household items.

Community Action for Wyoming County (W)

Housing Opportunities Division
6470 Route 20A
Perry, NY 14530
585-237-2600 or 800-786-3300 Hotline
<http://www.wccainc.org>

Section 8 Housing, weatherization, home rehabilitation, emergency utility and rental assistance, home buyer assistance.

Peaceprints Prison Ministries (WNY)

Bissonette House
335 Grider St.
Buffalo, NY 14215
716-892-8224

Halfway house for men who are going to be released from prison; (30-90 day stay)

Saving Grace Ministries of Rochester (WNY)

1140 Norton Ave.
PO Box 15383
Rochester, NY 14621
585-473-9070
<http://www.sgmworld.org/rochester/index.htm>

Three locations. Transitional housing for men and women. All referrals for men and women come from NYS parole.

Section 8 Housing Program (L)

1 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7300
<http://www.livingstoncounty.us>

Helps low-income families and elderly, disabled, or handicapped individuals with their rental housing costs while ensuring decent, safe, sanitary housing. Must meet program guidelines.

Volunteers of America of Western New York (WNY)

214 Lake Ave.
Rochester, NY 14608
585-647-1150

<http://www.voawny.org>

Residential services, transitional housing and support for parolees, homeless veterans program, and thrift stores. Drug and alcohol recovery program offered.

Legal Concerns

Division of Parole (WNY)

350 South Ave.
Rochester, NY 14620
585-232-5464
<http://www.parole.state.ny.us/>

Supervision to persons paroled, conditionally and temporarily released from adult correctional institutions. Provides supervision to violent-offender juveniles paroled from DFY facilities.

Lawyer Referral & Information Service (NYS)

One Elk St.
Albany, NY 12207
1-800-342-3661
<http://www.nysba.org>

Help in finding an attorney who handles the caller's type of legal problem.

Legal Assistance of Western NY (WNY)

361 South Main St.
Geneva, NY 14456
315-781-1465
<http://www.lawny.org>

Free legal services to low-income people with civil legal concerns. See also www.LawHelp.org/NY for additional help for low-income New Yorkers to solve legal problems.

Legal Aid Society (L,W)

1 W. Main St. #800
Rochester, NY 14614
585-232-4090

<http://www.lasroc.org/>

Low income legal services in Family Court and Civil Court matters.

NYS Department of Labor (L, W)

Division of Labor Standards
109 S. Union St., Room 318
Rochester, NY 14607
585-258-4550
<http://www.labor.state.ny.us>

Enforcement of NYS labor laws; minimum wage; overtime; unpaid or withheld wages; wage supplements or fringe benefits.

Oak Orchard Legal Services (W)

5073 Clinton St. Rd.
Batavia, NY 14020
1-800-724-7544 (Toll Free)
<http://www.nls.org>

Legal aid in areas of Medicaid, Medicare, social security, disability, public assistance, landlord-tenant disputes, divorce, public utilities. By appointment only.

Probation Department (L, W)

Livingston County Govt. Center
6 Court St. Room 101
Geneseo, NY 14454
585-243-7190
<http://www.co.livingston.state.ny.us>

Wyoming County – Family, Surrogate, Supreme Court
147 North Main St.
Warsaw, NY 14569
585-786-3148

<http://www.wyomingco.net/>

Collection and administration of court-ordered restitution and reparations payments. Intake, investigations, pre-sentence reports, supervision. Support, custody, PINS, neglect.

Public Defenders (L, W)

Livingston County
Government Center
6 Court St., Room 109
Geneseo, NY 14454
585-243-7028

<http://www.co.livingston.state.ny.us>

Represents those who are eligible in criminal matters and family court.

Wyoming County
18 Linwood Ave.
Warsaw, NY 14569
585-786-8450

Support Collection Units (L, W)

Livingston County
Dept. of Social Services
1 Murray Hill Dr.
Mt. Morris, NY 14510
585-243-7300

<http://www.co.livingston.state.ny.us>

Help in obtaining child support; establishment of paternity; location of absent parent.

Wyoming County
Dept. of Social Services
466 North Main St., PO Box 231
Warsaw, NY 14569
585-786-8900

<http://www.wyomingco.net>

Worker Justice Center (WNY)

1187 Culver Rd.
Rochester, NY 14609
585-325-3050

<http://www.wjcny.org>

Legal services to migrant and seasonal farm workers. Educational camp meetings on legal rights and related topics.

Substance Abuse

Alcoholics Anonymous (WNY)

681 Seneca St.
Buffalo, NY 14210
716-853-0388

<http://www.buffaloaany.org>

Alcoholics Anonymous meetings held in various locations to help persons achieve and maintain sobriety. Call above number for local meeting sites.

Alcoholics Anonymous (L)

Livingston Area Intergroup LLC
PO Box 254
Geneseo, NY 14454
585-245-4440

<http://www.livingstonareaintergroup.org>

Offers fellowship meetings to those who desire to recover from alcoholism.

CASA of Livingston County Council on Alcohol and Substance Abuse (L)

4612 Millennium Dr.
Geneseo, NY 14454
585-991-5012

<http://www.casaoflc.org>

Community-based treatment center for chemically dependent men, women, children, and their families. Provides outpatient and specialized treatment programs.

Clean & Free (L)

Grace Baptist Church
9316 Main St.
Dansville, NY 14437
585-335-6190

Counseling/ministry to those with addictive behaviors.

Huther-Doyle (WNY)

360 East Ave.
Rochester, NY 14604
585-325-5100
<http://www.hutherdoyle.com>

Drug and alcohol evaluation and assessment, group and individual therapy, HIV program. Call above number for information about additional sites. Outpatient services at all sites.

Livingston County Council on Alcoholism and Substance Abuse (L)

Holcomb Building 141 Main St.
Suite 2, Rm. 277 PO Box 407
Geneseo, NY 14454 Dansville, NY 14437
585-243-9210 585-335-5052

State licensed clinic programs for alcoholics, problem drinkers and their families and friends. Licensed substance abuse counseling. Evaluation and referral.

Narcotics Anonymous (NYS)

Information Helplines:
585-235-7889 (Rochester Area)
<http://www.rochestemy-na.org>
1-800-350-9132 (Finger Lakes Area)
<http://www.flana.net>
716-878-2316 (Buffalo Area)
<http://www.nawny.org>

Pre-recorded announcements giving time and location of self-help groups for substance abusers.

Samaritan Fund (L)

Dansville Presbyterian Church
3 School St.
Dansville, NY 14437
585-335-5363
Call Mon, Wed, Fri 9 a.m. - Noon

Low interest loan fund for those seeking treatment for chemical and alcohol abuse. Available to everyone.

Spectrum Human Services (W)

Wyoming County Counseling Center
34 N. Main St.
Warsaw, NY 14569
585-786-0220
<http://www.shswny.org>

Personalized Recovery Oriented Service
58 W. Buffalo St.
Warsaw, NY, 14569
585-786-5551

Program services include evaluation, substance abuse services, family services, youth services, integrated treatment that addresses both substance use and mental health disorders, and anger management.

Unity Health System Park Ridge Chemical Dependency (L, W)

PRCD Brighton
2000 Winton Road South - Bldg. #2
Rochester, NY 14618
585-272-8330

Evaluation & assessment, family programs, chemical abuse program, outpatient programs.

V.A. Western New York Health Care System (WNY)

3495 Bailey Ave. 222 Richmond Ave.
Buffalo, NY 14215 Batavia, NY 14020
716- 834-9200 585-297-1000
<http://www.va.gov>

Inpatient care for acute medical care, outpatient medical, mental health evaluation, rehabilitative, alcohol recovery, psychiatric services for veterans. Long-term care offered in Batavia.

Wyoming County Chemical Abuse Treatment Program

(W)

422 North Main St.
Warsaw, NY 14569
585-786-8133

Arcade Satellite
1 Liberty St.
Arcade, NY 14009
585-492-2601

<http://www.araservices.com>

Outpatient addiction alcohol and substance abuse program licensed by OASAS. Evaluations for substance & alcohol use. Services for families and children. Anger management group. Offers men's antiviolence program.

Transportation

Livingston Area Transportation Service (LATS) (L)

585-658-4690 (Mt. Morris)
<http://www.rgrta.com>

Offers Dial-a-Ride, Medical Shuttle, Senior Citizen, and Para-transit services Monday – Friday. Call to schedule a pick-up. All LATS buses accommodate wheelchairs. Managed by Rochester Genesee Regional Transit Authority (RGRTA).

Wyoming Transit Service (WYTS)

(W)

585-786-6050 (Warsaw)
800-627-0481
<http://www.rgrta.com>

Commuter routes, Dial-a-Ride and Loop services available Monday – Friday. Call to schedule a pick-up. Managed by Rochester Genesee Regional Transit Authority (RGRTA).